

# 1980-81 ANNUAL REPORT







JAPANESE AMERICAN SERVICE COMMITTEE OF CHICAGO



### **President's Report**

For the past seven years, I have had the privilege of serving on the Japanese American Service Committee Board—five as vice president in charge of building and the last two years as president.

I was also privileged to serve as chairman of the Senior Citizens Housing Committee and later as the president of the Board of Directors of the Japanese American Service Committee Housing Corporation, an affiliate of the JASC from 1975 to 1980.

I would like to review briefly what I consider the highlights during the two years of my presidency.

The completion of the Heiwa Terrace housing development for senior citizens was certainly a highlight of the past year — and possibly the most exciting accomplishment in JASC's history. This \$6,400,000 structure was completed in 1980 and is now fully occupied, with a long waiting list of those wanting to move in.

The JASC recently added another dimension to assist Isseis by offering a Day Care Center program. A sum of \$178,000 was spent to renovate and modernize a portion of the JASC building to make this program possible, with \$128,000 coming from the Illinois Department of Aging, Office of Senior Citizens and Handicapped, and United Way of Metropolitan Chicago, and the remaining \$50,000 raised through friends of the JASC. A special van donated by Mr. and Mrs. William Yamamoto of LaSalle Photo provides transportation for the elderly.

Under the leadership of our vice president of finance, Dr. Hiroshi Kanno, the following successful events were held: Fuji Festival, under the chairmanship of Hiroshi Nakano, which raised more funds than ever before; the Spring festival music concert, which brought in some \$5,000 through the efforts of Kazuko Lehrman and her committee; Market Day, with a record net income of \$16,044, under the chairmanship of Stanley Kurokawa and Peter Oyama; and the membership drive, which so far is \$7,000 ahead of last year under the direction of Tom Mura.

The Blood Assurance drive, under the chairmanship of Colin Hara, is more than half way toward its annual goal at the half-way point (see page 10 for more details).

The Program Committee, chaired by Kiyo Yoshimura and assisted by Yoji Ozaki and Dan Kuzuhara, has been busy making plans to shift gears in terms of those we ought to begin to serve in the immediate future.

What I have reported thus far may give the impression that everything is fine with the JASC. This is not entirely the case, as we were faced with the serious situation of operational costs increasing at a greater rate than our income to carry out our current programs.

Many will recall a series of meetings held during March to notify our membership of a tremendous deficit developing for the 1980-81 budget year. The deficit began in late summer of 1980, due to the sudden reversal in our national economic status and a change of personnel in our Sheltered Workshop program. By September we were approximately \$35,000 in deficit. At the March meetings I projected a \$60,000 deficit if the trend continued and we did not raise additional funds.

Because of the overwhelming response from persons attending the meetings that the Workshop be continued for its elderly participants and that necessary funds be raised, the Board of Directors acted accordingly. A special fund-raising drive was launched, and our deficit has been reduced dramatically for this fiscal period, thanks to the commitment of the Board, staff, and friends of JASC.

To also compensate for future deficit spending, the Board put together a realistic budget for the 1981-82 fiscal year and will hire a public relations and fund raising staff person with clerical assistance, with the goal of increasing our revenue for the next two years. The Community Trust has provided JASC with \$74,000 to pay for the staffing for the new development department.

All of the progress made during this past year would not have been possible without the dedication of the Board, staff, and volunteers who have all given so generously of their time and energies to assure that the agency is on target in terms of meeting human needs. I especially wish to recognize the strong and dedicated leadership of Masaru Nambu, our Executive Director. We both had to work a little harder this year to make ends meet by visiting corporations, businessmen, and foundations. It has been a trying year, and Mr. Nambu accepted it with his usual zeal and enthusiasm.

We will continue to count on our many friends and supporters for their continued interest in helping the JASC improve the quality of life in this wonderful city.

> – Thomas S. Teraji 1980-81 President Board of Directors



## **Executive Director's Report**

The past JASC year of 1980-81 has been a period of accomplishment as well as a time for serious reassessment of our programs.

The long-awaited Adult Day Care Center was opened in September with 13 initial clients, and the program has proved to be effective in meeting another set of heretofore unmet needs in our community. Thus we took another stride toward making the programs of the JASC truly comprehensive for the elderly.

The completion of Heiwa Terrace marked another significant milestone in the history of the JASC. On September 27, 1980, the dream, vision, and efforts sustained over the past five years by the Board of Directors and staff of the JASC were culminated at an open house and dedication ceremonies. Also opened was a new and unique social service delivery pattern for the elderly linking the residents of Heiwa Terrace to the well established JASC services for the elderly. The beautiful edifice is a symbol of the crystalization of public and private effort, with more than 600 individuals from the Japanese community having contributed financial support.

As the entire nation has been hit by both economic recession and double-digit inflation, every American has been forced to alter his lifestyle — and the JASC has not been exempted. Our Sheltered Workshop program particularly suffered from the shortage of adequate subcontracts and financial support. The increasing operating cost and declining productivity of the Workshop's elderly clients prompted us to seriously review the appropriateness and feasibility of this program for the elderly. A series of meetings involving the Board of Directors, staff, community leaders, and the community-at-large reaffirmed the validity of the Workshop program for the elderly. It was also urged that alternative programs be created for those clients for whom the Workshop was no longer beneficial. The JASC staff is currently endeavoring to provide recommendations in response to such needs.

The fiscal policies of the new federal administration are seriously affecting health, welfare, and education fields, and more shock waves are anticipated in the near future. Every social service agency in the nation is being forced to reevaluate its programs, to seek additional sources of funds from private sectors, and to prove its worth for funding.

The accepted concept of the past decade of federal responsibility for social improvement is changing and much will be turned over to the states and voluntary organizations for implementation. With less federal funding available, expansion of social services will be curtailed. Serious appraisals of priorities among numerous needs and worthy projects will take place to determine which programs will be funded.

When the wind blows, it separates the chaff from the grain. The reputation the JASC has established and the esteem it has received from both public and private sectors should sustain us through the difficult times ahead. However, we are entering a period during which we will be faced with challenges to demonstrate our capability as not only an ethnic social service agency but also as the deliverer of a range of services that extends beyond our ethnic confines. We are also at the threshold of witnessing the majority of the Nisei population joining the ranks of senior citizens. We will plan and implement services that will not only assist Niseis but will also provide opportunities for them to enrich their senior years.

The increasing influx of Asian immigrants is also a concern and challenge to us. We will continue our efforts to coordinate our services with other Asian agencies.

Although our public funding may be cut and we may have to modify our programs, we will continue to strive toward the fulfillment of the mission of the JASC. We will continue to solicit all available support from churches, groups, and organizations in our community. And with the two-year grant from the Chicago Community Trust, we will launch an aggressive campaign in fundraising and public relations to reach beyond our ethnic boundaries.

In closing, I wish to express my gratitude to our dedicated staff, whose professional attitude toward clients and their tasks are highly commendable, and to our Board of Directors, the members of which have provided strong volunteer leadership in policy decisions and fund-raising. I am especially grateful for the dynamic and skillful leadership our President has provided during this past year.

> – Masaru Nambu Executive Director





The baked goods and handicraft tables did brisk business at the annual Market Day.



Pianist Etsko Tazaki (center) visits with JASC Executive Director Masaru Nambu and Benefit Concert Chairman Kazuko Lehrman after her well-received performance.

## **The Fiscal Picture**

The 1980-81 fiscal year has been a difficult period during which many decisions had to be made in the financial operation of the agency's programs. The cash flow problem started to become especially acute in October and peaked in February, with accounts payable and federal deposits going into serious arrears.

A report on the agency's position was made to leaders of the community and the community-at-large at a series of meetings in March. A mandate came out of these meetings that the Workshop program be continued for the Isseis and that a special fund-raising drive be conducted to provide the needed financing. As a result, more than \$30,000 in contributions was received. With this sum and additional funding from government sources and foundations, the fiscal year ended on an encouraging note.

• Community support rose to 22 percent of the annual operation budget as compared to an average of 14.58 percent in the previous six-year period.

• Special events income remained constant at 8 percent of this year's budget.

• The United Way allocation stayed at the same level of 6 percent.

• Government funding has steadily increased from 16.2 percent in 1976 to 32.4 percent in fiscal year 1980-81.

The area of concern is the subcontract income provided by the Sheltered Workshop program, which has shown a steady decline averaging 4.5 percent a year for the past six years, while the client payroll has increased on the average of 3.7 percent each year during the same period. Local support and United Way allocations must offset these differences.

The financial picture for agency programs is as follows:

• The casework counseling and adult day care programs have maintained themselves within their budgets with funding from the Office of Senior Citizens and Handicapped and the Illinois Department of Aging and allocations from United Way and local support. The adult day care center has also received additional funding from United Way as start-up funds.

• The homemaker service and group services, which receive government funding and local support, showed marginal deficits. Group services receive minimal governmental support of \$3,500.

• The Sheltered Workshop is the agency's largest program, requiring 65 percent of the total budget. This program ended with a deficit of \$23,160. It was estimated back in March that the deficit would be \$60,000 by the end of the fiscal year. The restricted contributions of \$30,000 contributed in reducing the deficit.

The first quarterly payment from the Community Trust Development grant has made it possible for the operating budget to end with one of the lowest deficits in many years.

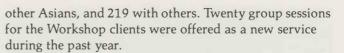
## **Social Service**

The social service department delivers four areas of services to the community: casework counseling, in-home services, group activities, and the Adult Day Care program. Its staff of 21 includes social workers, homemakers, group workers, Day Care workers, a driver, a nurse, teachers, and aides. Under the direction of the staff, more than 80 volunteers make it possible for the social service department to carry out its many programs. These programs are funded by the United Way of Metropolitan Chicago, the Office for Senior Citizens and the Handicapped, the Illinois Art Council, and the Community Care Programs of the Illinois Department of Aging.

*Casework counseling.* Casework involves individual and group counseling, information and referral, health and financial management, advocacy, direct service, escort and transportation, translation and interpretation, and immigration and naturalization services. Social workers made 4,743 contacts with clients over the past year — 2,410 with Isseis, 973 with Niseis, 18 with Sanseis, 333 with other Japanese, 61 with Japanese nationals, 729 with



Casework counseling serves people of all ages.



*In-home Services.* In-home services include cleaning, shopping, laundering, cooking, escort service, telecare, library on tape for the homebound, and visitations. Home visits totaling 3,253 were made in the past year as we served 60 Isseis, 22 Niseis, 1 Sansei, 3 other Japanese, 5 Japanese nationals, 1 other Asian, and 29 others. A total of 3,253 telephone contacts under the telecare program was recorded. The high quality of services has been recognized by many public agencies, which have been referring more and more clients to our agency.

*Group Activity.* The educational and cultural programs of the agency have been open to all ages. This past year's programs have included the following: Japanese and English language instruction, kaminingyo, minyo, shodo, penji, cooking, ceramics, amimono, arts and crafts, hari-e, flower arrangement, karuta-kai club, painting and drawing, futon, needlepoint, Japanese and English films, slide shows, special cultural displays and observances, and nutrition and nursing education lectures. Social program partici-



Volunteers play a vital role at the Nutrition Center.



Kaminingyo is one of the many craft classes offered.



Seniors go on many outings throughout the year.



The JASC looks after the elderly through health screenings, such as monthly blood pressure checks, examination for glaucoma, and dental check-ups.



The New Year's party is an annual gala event, offering entertainment and traditional food.

pants spent a day at the Arlington Race Track, observed ohakamairi at Montrose Cemetery, visited the Shedd Aquarium and the Botanic Gardens, viewed exhibits at the Field Museum and the Cultural Center, and picnicked at Lincoln Park.

Health-related projects included monthly blood pressure checks, eye clinic, dental clinic, glaucoma screening, body dynamics, relaxation class, care-a-van, flu shots, and lectures on health care.

As a host site for the Golden Diners Club, the JASC served 16,194 hot lunches to persons 60 years and older who contributed 75¢ to \$1.90 for the meal based on their ability to pay.

Adult Day Care. The Adult Day Care center opened in September 1980 and its program has been conducted in keeping with current thinking that the best formula for maintenance of intellectual and physical functioning in later years is the combination of positive thinking, positive self-concept, and remaining active. The program strives to cultivate these assets by providing its participants with a variety of coordinated services and activities in a protective group setting. Activities include movies, outings, and opportunities for socializing as well as programs that require more active involvement of mind and body, such as physical exercise, group games, and arts and crafts. Health-related services complementing the program's social component include a balanced noon meal, general nursing, health monitoring, assistance with personal care, and health and nutritional education. Transportation and supportive social services round out the service package.

A sampling of the positive feedback received from participants and their families follows. These comments probably best express the nature and value of this program.

From participants come these comments: "My family is busy and doesn't really have time to go places. Here, it makes me happy when we go on outings and different places." "Since I stopped working, I had no chance to get out. Now I come here and there are so many things to do." "It's hard for me to cook for myself. I like to be able to eat a good meal." "When at home, I fall asleep a lot and think about my body aches. When I come here, I forget them and I feel mentally and physically healthier." "Taking a bath makes me feel so good. The bathtub here is so much easier to get into than the one at home." "I'm glad that the nurse is here to give me my medicine so

#### ADULT DAY CARE CENTER



The Center has become a model for visitors to observe.



A nutritional noon meal is an important part of the program.



Center clients keep busy and active in craft projects.



Clients receive pick-up service in a specially equipped van.



An ingredient of the program is pride in their creativity.

that I don't have to worry about it." "I get to see and talk with everybody here. Otherwise, I'd stay home by myself and it gets lonely."

From family members we have heard: "At first, my father was reluctant to come. Now he looks forward to it, and on the day he's coming he starts getting ready on his own. He's very proud of the things he makes and is pleased to be able to give them to his grandchildren." "It's a relief to know that mother comes here every day. I know she's safe." "My husband has a place to go outside the house. We both look forward to it. It gives me a chance to get out myself and run some errands." "My mother enjoys coming. She's now more self-reliant in some ways and we're glad to see that." "The program offers my grandmother a schedule to her week; it marks off the days. The activities stimulate her. She takes the excercise and activities very seriously. She feels useful and productive." "My father likes the activities, especially ceramics. He's very excited by that and thinks about his future projects."

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#### HEIWA TERRACE, a dream come true . ...



The library is a busy place at Heiwa Terrace.



The JASC provides homemaker services to residents.





The dining room is a place to socialize over a cup of coffee or tea.









## Sheltered Workshop

The basic philosophy of the Sheltered Workshop remains the same: to provide senior citizens with a place where they can come, getting away from confinement at home, keeping active in work that gives them selfsatisfaction and self-respect, and meeting and being with friends. Currently some 50 Isseis are participating in the Workshop program from 8:00 A.M. to 2:00 P.M. Monday through Friday. Their average age is 82.

While the purpose of the Workshop is the same as it was at the outset, there has been a constant endeavor to find better ways to operate the program. The most recent innovation is the change from an hourly to a piece rate in the compensation system. The piece rate provides a more accurate and fairer way to compensate workers. It also enables the agency to keep a clearer record so that the regulations and requirements of the U.S. Labor Department and Department of Rehabilitation are met. The new system also takes the Workshop to a higher professional level as it facilitates better evaluation of the clients' needs. As it is not always easy to change, the staff has been struggling but learning during the transition to the new system.

As the Isseis grow older, their population in the Workshop will be gradually reduced. With many Niseis entering or nearing retirement the agency is looking into work programs and other activities that would be suitable for them.

Another aspect of the Workshop program is to open the door to the needs of other community populations. Work therapy and evaluation services are being provided for about 40 mentally handicapped persons, referred to the JASC from the Edgewater/Uptown Community Mental Health Center and the Illinois Department of Rehabilitation Services. The needs of other Asian minorities in the community are also being met, as the Workshop program serves 15 Korean, 5 Filipino, and 3 Chinese senior citizens.



These young people truly gave of themselves at the blood collection drive in June. All JASC members may avail themselves of the blood donated to the program.

## **Blood Assurance Program**

The year's Blood Assurance Program got off to a good start on June 22, as 136 volunteers presented themselves for the donation of a pint of blood to the program. Although six were rejected for technical reasons, the program was credited with 130 pints. This turnout put the program within striking distance of meeting the annual fair share of 240 donations.

In view of the failure last year in meeting its quota, the June 22 response comes as a welcome reaffirmation of community support for the program. Through the combined efforts of Isseis, Niseis, Sanseis, and Yonseis, many who will this year rely on the JASC Blood Assurance Program for their blood needs will be protected.

There is further significance in the fact that a good number of first-time donors appeared. As the donors are in the main young people, the future vitality of the program appears assured. Several of the donors became gallongivers and were awarded special pins in recognition of their generosity.

The fall drive is scheduled for November 9. It is the agency's hope that it is as successful as the summer effort so that the quota is not only met but exceeded.

## Hand-in-Hand

Hand-in-Hand, the association composed of parents of handicapped children and people concerned with handicapped individuals, continues to function as a support system for the parents and as an advocate for handicapped persons. A new agreement between Handin-Hand and the JASC provides for a new program of organized group sessions under the supervision of Dan Kuzuhara and moderated by Yoji Ozaki. The group sessions have been scheduled to allow members of the family to communicate their concerns to others who are in similar situations. This provides emotional support as well as a practical way of coping with the additional problems of habilitating handicapped children.

Hand-in-hand has now established communication with the Pacific Asian Network (PAN), a national organization involved with developmentally disabled individuals. Current concerns of Hand-in-Hand—such as the need for respite care and planning of residential options for their children—have been communicated to PAN for consultation and recommendations.

## Japanese American Service Committee

Statement of Revenue and Expenses for the year ended June 30, 1981

Revenue:	
Philanthropic Support	\$206,000
Government Support	352,000
Sheltered Workshop	250,000
Others	33,000
Total Revenue	\$841,000
Expenses:	
Program Services	\$753,000
Supporting Services	105,000
Total Expenses	\$858,000
Deficiency	\$(17,000)

The 1981 fiscal year shows a deficit of \$17,000. A substantial portion of the deficit resulted from expenses incurred in the current year for which contributions were recorded in the previous year.

A copy of our complete financial statements, certified by Gale, Takahashi & Channon, can be viewed at our office.

## 1981 Members of the JASC

The following persons and companies are contributing members of the Japanese American Service Committee. Their generosity and support are appreciated by all who are served by this agency.

#### Α

Abe, Koki Abe, Shoji Aberer, Joseph/Amy Aburano, Kiyoharu/Edith Akagi, Alvin Aki, Harvey/Mariko Akinaga, Yasaburo Akita, Frank/Jean Akiyama, Yuri/Joe America NTN Bearing Corp. Amimoto, Min Amino, Yosh Andow, Kenji/Norie Anderson, Corlis Anderson, Russell F. Arai, Akira Araida, Sosaburo Arakaki, Charles/Anna Arakawa, George Arakawa, Masakiyo Arakawa, Misao Arao, Hideaki Arima, Ernest S. Arimatsu, Asako Arimatsu, Kinu Aruguete, Christine Asa, Toshi/Takeru Asai, George T. Asai, Yuki Asaki, Roy Asakura, George Asakura, June Asayama, Minoru M/M Ase, Paul K. Azeka, John Azuma, Steven Y.

#### B

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#### С

Chan, Virginia Chang, Pin Pin Chen, Hsi Chong Chicago Tokyo Bank Chikaraishi, Ben Chino, Hisa Coble, Kayo T. Cosmopolitan National Bank

#### D

Dawn Cleaner Deguchi, Takeo Dinse, Dorothy Doell, Emi Doi, Chiyono Doi, Isamu Doi, Mikio Doi, Paul/Takiko Domoto, Mo

#### E

Edgewater Cleaners Edwards, Kazu Eijima, Ken Endo, Frank/Alice Endo, Harry/Doris Endo, Shima Enkoji, Yoshihei Esaki, Susie

#### F

Falls, Arthur C. First Pacific Bank of Chicago Fricke, Robert M/M Friedman, Hideko Fugami, Paul M. Fujiharu, Frank Fujii, Fred M/M Fujii, George M/M Fujii, Masao M/M Fujii, Mitsuko Fujii, N.B. Fujii, Rvojichi Fujii, Victor Fujikawa, Tsui Fujimoto, George Fujimoto, B. Fujimoto, Martin Fujimoto, Mike M/M Fujimoto, Ralph Fujimoto, Shigeyoshi Fujimoto, Tsukasa Fujioka, Mariko Fujisawa, Byron M/M Fujishima, Mitsuo Fujita, Fred Fujiura, Henry M/M Fujiwara, Bob M/M Fujiwara, Lillian Fujiyoshi, George M/M Fukai, Kimie Fukai, Stanley M/M Fukami, Frank Fukami, Mary M. Fukaye, Sam Fukuchi, Min Fukuda, Yoneo Fukui, Henry M/M Fukumoto, Fred Fukunaga, Roy Fukushima, Hideo M/M Fukuya, Kazuo M/M Funo, Mitsuzo Furukawa, Roy Furusho, Gilbert M/M

Furuta, Tsuki Furuyama, Charles Fuwa, Mitsuo

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Gallaga, Michael/Mariko General Mailing Service and Sales Goi, Mitsuo Gokan, Donald/Esther Goto, Fumiko Goto, Tameko Gotoh, Yoshiro/Dawn Gunji, Umeyo

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#### I

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#### J

Janka, John Maeda M/M Japan Trade Center Jeo, Thomas Joichi, Rowland Joji, Toshio M/M

#### K

Kaba, Shig Kabumoto, Jack Y. Kadonaga, Yuwao Kadota, Clifton Kodata, Paul Kadowaki, Ken Kadowaki, Tsuru Kadoyama, George Kaihatsu, Omar M. Kaihatsu, Rose Kajikawa, Frank Kajita, Joseph S. Kajiwara, Edward Kajiwara, Frank Kakazu, Takashi Kanameishi, Masajiro Kanaya, Enoch Kaneko, Hiroshi Kanematsu, Gosho Kanemoto, Yutaka Kaneshiro, Robert S. Kaneshiro, Shigemitsu Kaneshiro, Stanley Kanki, Mamoru Kanno, Haruo Kanno, Hiroshi Karikomi, Rin Kariya, Michiko Kariya, Takio Kasai, Tosh Kaseyama, Yoshihara Kashihara, George Kashihara, Jack

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